
Minnesota Council for Quality Stakeholder Update
March 1, 2001
Volume 2, Issue 1

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1. 10th Annual MQA Celebration – January 26

The 2000 Minnesota Quality Award Celebration took place without a hitch on the evening of January 26th. Honeywell Motion and Sensor Products Operation, the University of Minnesota Duluth Academic Support and Student Life, and Pillsbury Neighborhood Services were presented Achievement (Gold) Level Awards. Rochester Community and Technical College was presented with a Commitment (Bronze) Level Award.

Presentations were given by Jac Sperling, CEO of the Minnesota Wild, and Harry Hertz, Director of the Baldrige National Quality Program. Because of a sudden illness, Senator Don Samuelson, President of the Minnesota Senate, was not able to attend, but he did provide a letter to be read on his behalf. Patricia Fryer Billings, President of the Minnesota Council for Quality, and L.R. Bob Killeen, Chairman Emeritus, presented the Awards.

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2. Patricia Fryer Billings Resigns

On March 1st, Patricia Fryer Billings, President of the Minnesota Council for Quality since 1995, launched her new business venture, Quality Strategies International. Her contributions to the Council both prior to and during her term as President have been very much appreciated and helpful in bringing the Council to new heights. She will be sorely missed in her capacity as President, however, she will be contracting back to the Council in order to facilitate use of her self-assessment tool, the Baldrige *Express*. Cards and letters may be sent to the Minnesota Council for Quality, 2850 Metro Drive, Suite 519, Bloomington, MN 55425.

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3. 3rd MCQ Great Brain Event – March 26

The Minnesota Council for Quality's Third Great Brain Event will take place on March 26th at Thermo King's facilities at 314 West 90th Street, Bloomington, Minnesota 55420. Registration will begin at 7:30 AM, followed by the actual program from 8:00 – 10:00. Carleton Peterson, a prominent supporter of the Minnesota Council for Quality and featured speaker at this third Great Brain Event, has prepared the following remarks:

“Adopting clear and true values is a foundation stone for an effective organization, be that organization a business, a non-profit, or a public institution. Of secondary importance is the communication of those values to all of the stakeholders of the organization. Finally, there must be the persistent commitment to aligning all of their actions to those stated values.

The Great Brain Event for March 2001 will be a hands-on experience of this collaborative process of creating an organization's values. After which we will take time to reflect on the importance and process of implementing these values by testing our experience against this adage: The real boss is the organization's adopted values. Finally, we will examine a wide sampling of adopted values organizations have appointed ‘the real boss.’”

If you wish to register, please fill out the following form and return it to us either by e-mail, fax, or regular mail.

Registration Form

Name: _____

Organization: _____

Address: _____

City, State, Zip Code: _____

Phone: _____

Fax: _____

E-mail: _____

For those registering prior to March 16, 2001, the following prices apply (Please check one):

\$25 Minnesota Council for Quality Member Organization

\$35 Minnesota Council for Quality Non-Member Organization

For those who register after March 16th, 2001, the following prices apply (Please check one):

- [] \$35 Minnesota Council for Quality Member Organization
- [] \$45 Minnesota Council for Quality Non-Member Organization

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4. Current Members

We would like to take this opportunity to recognize our members for all of their support. Please join us in thanking them.

3M

Alexandria Extrusion Company

Alexandria Technical College

Allina Laboratories (Mercy, Unity, ANW & United)

BF Goodrich Aerospace – Aircraft Sensors Division

Bethel Lutheran Church

BlueCross BlueShield of Minnesota

Bluefire Partners

Braas Company

Cargill

Chaska Middle School, District 112

Datacard Corporation

Dunwoody Institute

Emerald Quality Services

Hazelden Foundation

Heat-N-Glo, A Division of Hearth Technologies, Inc.

Hennepin County Economic Assistance & Hennepin County Information Technology

Hutchinson Technology, Inc.

Lois Mackin

Lutheran Brotherhood

Medtronic, Inc.

Minnesota Association of Alternative Programs

Minnesota State Colleges and Universities

Nuclear Management Company, LLC

OmniStation Web Site Technologies, Inc.

Park Dental

PDP Services

Pillsbury Neighborhood Services

Quality Culture Institute

Quest Analytical, Inc.

Robinson Capital Management, Inc.

Rochester Community and Technical College
Schwarz Williams Companies, Inc.
Smyth Companies, Inc.
Tappe Construction Co.
Tetra Rex, Inc.
TUV Management Service
Twin City Area Labor Management Council
University of Minnesota – Duluth
Xcel Energy

Comments and suggestions may be sent to:

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